



SBA 8(a) Certified | GSA IT-70 | SIN 132-51 | NAICS Codes 541511, 518210, 541512, 541513, 541611 | DUNS 079441207

## Digital Services, Design and Infrastructure at Scale

Truss is an SBA 8(a) certified design and development consultancy that solves difficult and complicated digital transformation problems, usually through custom software. Our bread and butter are projects that involve digital infrastructure, security, system integrations and modernizations, new product development, and scaling. Truss partners with your agency to design, scope, and build user-centered, secure digital services that will scale to serve 10,000 people or 10 million.

## Our Services

### Early-stage Product Development

Primary research to identify problems and opportunities with end users and stakeholders. New product vision, strategy, and MVP definition.

### Iterative Discovery & Development

Continuous research and design based on user research and data. Product roadmapping and agile development that encourages rapid response to changes.

### Technical Strategy & Execution

Cloud infrastructure setup and migration, large data processing infrastructure, and DevSecOps support to ensure systems are secure, efficient, and flexible.

### Security & Compliance

Incident response, code review and audits, ATO processes, and vulnerability disclosure. We can prepare for security threats and meet compliance standards.

### Application Development

Continuously integrated and deployed software across multiple platforms and problem spaces including mobile-friendly web sites and applications.

### Agile Development Coaching

Coach new and existing teams around agile development patterns and best practices. Our team will train yours while building a real-world product.

## Our Recent Clients

U.S. Transportation Command  
GSA Technology Transformation Services  
DoD Digital Services  
San Francisco Digital Services

Center for Medicare & Medicaid Services  
Lawrence Berkeley National Laboratories  
US Digital Service at VA  
The State of Kansas



## What We Can Do for You

### Human Centered Research & Design

User research	Usability testing
Hypothesis testing	UX design
Interaction design	UX writing
Rapid prototyping	Visual design

### Product Management

Product strategy	MVP definition
Product roadmaps	Process consulting
Market analysis	Retrospectives
Metrics definition	

### Engineering & InfraSec

Agile development	Automated CI/CD deployment
API development	Cloud migrations
Data pipelines	Cloud infrasec
Web and mobile applications	DevSecOps

### Delivery & Change Management

Precise documentation	Inclusive team building
Education & coaching	People management
Risk identification	Process improvement
Risk management	

## Testimonials

“Because of the work you've done for us, we are now considered the premiere development team in CMS... if we could figure out a way to double the team, we would.”

Shane Clark, Deputy Director of ICPG HHS (CMS)

“By working shoulder-to-shoulder on designing and building a new system, the Truss team provides greater value than is indicated by the hourly rate. The Truss team embodies a strong culture for inclusive, user-centered development that, if adopted by JGI, would increase the scientific impact of the software infrastructure we build.”

Kjiersten Fagnan, Chief Information Office, Lawrence Berkeley National Labs Joint Genome Institute

(Truss) worked extremely well with service personnel in the headquarters and at the sites visited to gain an understanding of their requirements and their desired priorities, while at the same time also helping market the prototype and get more Service participation in the program.”

Shannon Switts, MilMove Program Manager, USTRANSCOM

### TRUSS

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